

REFUNDS AND RETURNS

- ☆ I hope that you are super happy with your print, but if for some reason you are not then please do get in touch and we can try to find a solution. If we can't find a solution, then I will ask you to return the item in it's original packaging and the same condition it was sent out in, within 14 days of the order date. Remember to include your order number with the item and I recommend it's posted by Recorded Delivery. I won't be able to process a refund if the item is lost in the post.
- ☆ If the item arrives damaged then please get in touch. I will ask you to email me some photos of the damaged item. I can then either arrange a full refund or a replacement at no extra cost.
- ☆ If the order hasn't arrived within a reasonable time, please let me know and I will arrange a replacement.
- ☆ I cannot accept returns on framed or personalised prints as these are both made to order.
- ☆ I am unable to refund the postage costs for returns.